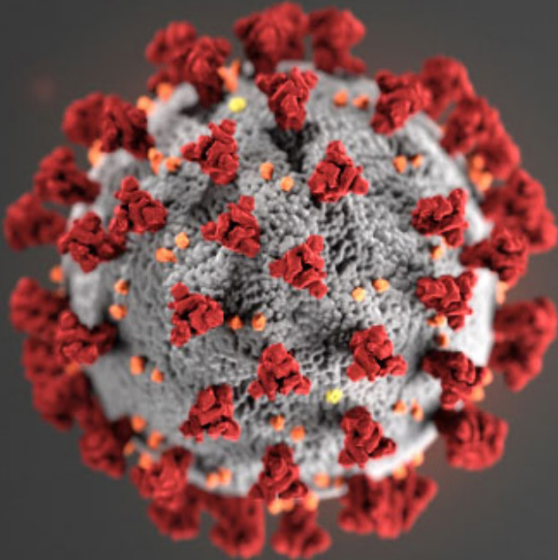


# COVID-19 - OUTBREAK RESPONSE



## OUR COUNTRY, PEOPLE AND COMMUNITIES FIRST, BUSINESS IN THE SECOND PLACE

In response to the current Covid-19 outbreak, which is caused by the coronavirus, OCP Group has set up a « COVID-19 crisis Task Force » steered by the medical units and OCP Leadership in close coordination with the COVID-19 national steering committee of Morocco, to ensure and protect the health of our associates, their families, subcontractors & partners in all our sites of operations and all over the world.

Indeed, at the very first signs of the pandemic, a series of proactive sanitary and hygienic measures, and a daily adaptation of our organization have been implemented:

- Awareness campaigns,
- face-to-face meetings were replaced by the digital collaborative tools, when possible,
- Major events, gatherings, trainings sessions have all been canceled,
- Social, sport & clubs facilities has been shut down,
- All business trips abroad have been suspended,
- Associates who have stayed abroad for the past 14 days have been asked to stay at home,
- Associates whose state of health deemed at risk by the medical services, including pregnant women, were asked to stay at home,

The Group has mobilized quickly to provide crucial donations, as well as other types of support, contributing actively to Morocco's fight against COVID-19 and helping impacted communities.

### HERE'S A LOOK TO OCP'S SEVERAL INITIATIVES TO HELP ADDRESS THE OUTBREAK:

#### FOR THE COUNTRY:

As COVID-19 continues to spread, OCP is contributing to national efforts trying to minimize the health, economic, and social impacts of the virus in Morocco.

Following the set up - on High instructions from **His Majesty The King Mohammed VI** - of the Special Fund for the management and response to the Coronavirus pandemic, the OCP Group donated **3 billion dirhams**.

As part of this surge of national solidarity instilled by His Majesty the King, this contribution is part of a set of measures that the Group is implementing to support the State in its efforts to fight the spread of the Coronavirus, and its impacts on the national economy.

At the heart of the solidarity mechanism, the Mohammed VI Polytechnic University, a benchmark platform for online education, will make its digital resources and know-how available for all. The Group, faithful to its sense of duty and responsibility, will also make use of its programs Act4Community & AlMoutmir, and make available its social and medical infrastructures.

In addition, OCP organised donation campaigns amongst volunteers and associates to contribute to **the Special Fund for the management and response to the Coronavirus pandemic**.



## ENSURING THE CONTINUITY OF DISTANCE EDUCATION FOR MOROCCAN STUDENTS:

Several actions have been launched to support distance education through UM6P, LYDEX, 1337, YouCode and IPSE, and amongst them:

- Producing video capsules of courses and educational content
- Providing access to OCP's equipped recording studios and collaborative tools to professors and teachers
- Sharing expertise and skills from the 1337 and YouCode coding schools to support the optimization of the functionalities of the TelmidTICE educational portal. TelmidTICE is the national website dedicated to information and communication technologies for education in Morocco.



## SUPPORTING FARMERS TO REDUCE THE IMPACT OF COVID-19 ON MOROCCAN AGRICULTURE:

In the «war» against the Covid-19 pandemic and the harmful impacts that this outbreak can have on Moroccan agriculture, Al Moutmir initiative carried out by a team of agronomists has provided human and financial support to farmers, such as :

- Hygiene precautions videos and visual guidelines available on Al Moutmir's Facebook page and Instagram account ;
- Broadcast of «advice» videos on Facebook and WhatsApp: message from agronomists / farmers / Cooperatives / children of farmers ;
- Face-to-face COVID-19 awareness sessions respecting social distancing ;
- Provide AL Moutmir hotline to ensure support and assistance.

## FOR OUR ASSOCIATES:

- **Awareness campaigns:** A series of regular communication and awareness actions across the Group have been implemented to contain the spread of COVID-19 such as regular communication updates, hygiene precautions videos and visual guidelines at work and at home, Face-to-face awareness sessions at sites and Exchange meetings with social partners. These measures are covering all Group entities, subsidiaries, representation offices and joint ventures.
  - **Actions to fight COVID-19:** Set up of multiple distributors of hydro-alcoholic gel, disinfection campaigns at all sites including associates transportation, supply of protective masks, infrared thermometers, gloves, other personal protective equipment, surgical masks, thermal cameras, bio-cleaners, etc.
  - **Medical Emergency Service:** Employees or family members experiencing one or more of the Coronavirus symptoms can join 24/7 by phone or on Site, occupational health medical teams of each site for medical or psychological assistance & support.
  - **Teleworking:** OCP has instituted an expanded temporary policy allowing all employees who can perform their duties from home to work remotely including our subsidiaries and joint-ventures. OCP has also expanded virtual work capabilities using a series of tools that support employees/ teams collaboration, productivity and culture continuity. We have enhanced virtual work support to enable new ways of working by providing several user guides of digital and collaboration tools and a help desk hotline and webinars have been shared with all the associates. In the Covid crisis, over **13 700** of our associates work from home.
- A flexibility at work charter has also been established and communicated to our associates.
- **Operations & service continuity:** The OCP Group is fully mobilized to maintain critical activities in the context of the Covid-19 sanitary crisis. OCP is taking all measures possible to ensure continued health & safety and protect associates whose physical presence at work is necessary while they perform their critical jobs. A series of preventive measures are implemented, adapted and are reassessed in real time, according to the recommendations of health authorities.
  - **Continuous learning:** OCP offers virtual trainings and e-learning classes to all associates in order to ensure the upskilling needed.



## FOR OUR COMMUNITIES:

- **OCP\_متضامن** (OCP\_Moutadamoun): is a Group of employees volunteer fighting Covid-19 and gathering as many ideas and initiatives through an internal social platform to implement quickly in order to reduce the health, economic or social repercussions of the COVID-19 pandemic. For more information, on **OCP\_متضامن** (OCP\_Moutadamoun) check the following link: <https://youtu.be/GRxBwBY-sr4>

- **Act4Community:** Several local civic initiatives have been launched in the cities, towns and villages near our production sites such as:

- **Supporting Health to reinforce capacity within public hospitals:** In anticipation of any emergency concerning the spread of the Covid-19 pandemic, rehabilitation of public facilities & hospitals has been done by OCP's doctors and Act4community volunteers in collaboration with health delegations. Wearing a protective masks is highly recommended for medical and paramedical community fighting against coronavirus. To help ensure that healthcare workers have adequate protection, OCP distributed protective masks, gloves, other personal protective equipment, surgical masks, antiseptic gels, bio-cleaners, protective glasses, medical shoes, disposable coveralls, etc.

- **Awareness campaigns** (face to face & digital) carried out by medical entities and Act4Community volunteers trained by the group's medical staff.

- **Providing First aid training by trained associates**

- **Disinfection of public spaces and public transportation**

- **Food distribution for people in need**

- **Phosboucraa OCP Foundation:**

In order to protect learners and their families from any risk of contamination, the Foundation had temporarily closed its two Learning Centers in Laayoune and Dakhla.

To continue to serve the learners even with the coronavirus health crisis, the Phosboucraa Foundation launched «MenDarek Training», a platform that allows all learners of its Learning Centers to continue their training and the development of their capacities in the current context.

For learners who do not have a digital tool or cannot afford an Internet connection, the centers provide them with 4G connection keys and tablets.

## Our Country, People and communities first, business in the second place

3 billion  
dirhams

Contribution to the  
Special Fund for the  
management and  
response to the  
Coronavirus pandemic

13 700

Associates working  
from home

9595

Associates joined  
OCP\_متضامن

500

Initiatives OCP\_متضامن  
during the first 24 hours  
of the program launch

